ARIZONA DEPARTMENT OF TRANSPORTATION

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# ARIZONA HIGHWAY USER ORIGIN AND DESTINATION SURVEY

**Final Report** 

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Prepared for: Arizona Department of Transportation 206 South 17th Avenue Phoenix, Arizona 85007 in cooperation with U.S. Department of Transportation Federal Highway Administration The contents of this report reflect the views of the authors who are responsible for the facts and the accuracy of the data presented herein. The contents do not necessarily reflect the official views or policies of the Arizona Department of Transportation or the Federal Highways Administration. This report does not constitute a standard, specification, or regulation. Trade or manufacturer's names which may appear herein are cited only because they are considered essential to the objectives of the report. The U.S. Government and the State of Arizona do not endorse products or manufacturers.

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# **EXECUTIVE SUMMARY**

This study was commissioned by the Arizona Department of Transportation. The primary purpose of this study was to determine the trip origins and destinations of Arizona Highway users. The information contained in this report is based on a three-phased research effort consisting of: (1) an Arizona Resident Highway User Survey; (2) an Arizona Commercial User Survey, and; (3) an out-of-state Highway User Survey conducted between June and October, 1999.

The key findings of this research are as follows:

#### GENERAL TRAVEL FREQUENCY

- Better than one-third of *Arizona residents* (36%) indicate they travel outside their immediate area at least once a week while 29 percent do so one to two times a month and 20 percent one to three times per year. Fifteen percent of residents indicate they hardly ever or never travel outside their immediate area.
- Few *out-of-state residents* visit Arizona with any frequency with 78 percent indicating they hardly ever visit (39%) or only visit one to three times per year (39%).
- Nearly nine out of ten *commercial drivers* (88%) travel outside their immediate area at least three times a week with 24 percent doing so daily and 64 percent three to six times per week.

#### TRIP DESTINATIONS

- Eighty percent of *Arizona residents* indicate in-state locations are their most frequent travel destinations when they venture outside their immediate areas while 20 percent indicate out-of-state locations (17% other state, 3% Mexico). The top four counties visited overall are Maricopa (17%), Pima (13%), Coconino (11%) and Yavapai (10%).
- Thirty-eight percent of *out-of-state visitors* are simply passing through the state on their way elsewhere. The most frequently visited in-state destinations among visitors are within Maricopa (22%), Coconino (15%) and Pima (12%) counties.
- Fifty-eight percent of *commercial drivers* indicate in-state locations as their most frequent travel destinations while 42 percent indicate out-of-state locations. The top four counties visited by commercial drivers are Pima (17%), Mohave (9%), Coconino (8%), and Navajo (5%) while California is by far and away the most frequently visited out-of-state location (24%).

#### SPECIFIC HIGHWAY USAGE

- The most frequently traveled highway that *Arizona residents* utilize to reach their most frequently visited destinations outside their immediate area is I-10 which is utilized on nearly one-third of total trips (31%).
- Highways I-10 (40%) and I-40 (28%) are the most heavily traveled highways by **non** *Arizona residents visiting the state* followed by I-19 (11%) and, I-8 (9%).
- Interstate 10 receives the lion's share of usage by *commercial drivers* (42%) followed by I-17 (13%) and US 60 (10%).

### INTRODUCTION

This study was commissioned by the Arizona Department of Transportation. The primary purpose of this study was to determine the trip origins and destinations of Arizona Highway users. This information is important in determining the appropriate allocation of Arizona highway funds.

The information contained in this report is based on a three-phased research effort consisting of: (1) an Arizona Resident Highway User Survey; (2) an Arizona Commercial Highway User Survey, and; (3) an Out-of-State Highway User Survey. The specifics of each of these phases are presented on the following pages.

#### **ARIZONA RESIDENT HIGHWAY USER SURVEY**

This phase of the research consisted of 1,605 telephone interviews conducted with a cross section of licensed urban and rural Arizona drivers. A sample of this size was utilized because it allows for an accurate representation of statewide highway use patterns and allows for meaningful analysis within the state's four key geographic sub-regions: metro Phoenix, metro Tucson, rural north and rural south.

	GEOGRAPHIC SAMPLING AREA	NUMBER OF INTERVIEWS
Total state		1,605
Metro Phoenix	(Maricopa County)	604
Metro Tucson (	Pima County)	400
Rural North (Ap Yavapai)	ache, Coconino, Mohave, Navajo,	300
· ·	ochise, Gila, Graham, Greenlee, inal, Santa Cruz, Yuma)	301

Respondent selection of this project phase was accomplished via a computer-generated, random digit dial telephone sample which selects households based on residential telephone prefixes and includes all unlisted and newly listed households. This methodology was selected because it ensures a randomly selected sample of households proportionately allocated throughout the sample universe.

All of the interviewing on this project phase was conducted during June and July 1999 at the Center's central location Computer-Assisted Telephone Interviewing (CATI) facility where each interviewer worked under the direct supervision of BRC supervisory personnel. All of the

interviewers who worked on this project were professional interviewers of the Center. Each had prior experience with BRC and received a thorough briefing on the particulars of this study. During the briefing, the interviewers were trained on: (a) the purpose of the study; (b) sampling procedures; (c) administration of the questions; and (d) other project-related factors. In addition, each interviewer completed a set of practice interviews to ensure that all procedures were understood and followed.

Interviewing on this project phase was conducted during an approximately equal crosssection of evening and weekend hours. This procedure was followed to ensure that all households were equally represented, regardless of work schedules. Further, during the interviewing segment of this study, up to six separate attempts, on different days and during different times of day, were made to contact each selected resident. Only after six unsuccessful attempts was a selected household substituted in the sample. Using this methodology, the full sample was completed, and partially completed interviews were not accepted nor counted toward fulfillment of the total sample quotas.

One hundred percent of the completed interviews were edited, and any containing errors of administration were pulled, the respondent re-called, and the errors corrected. In addition, 15 percent of each interviewer's work was randomly monitored to ensure its authenticity and correctness. No problems were encountered during this phase of interviewing quality control.

As the data collection segment of this project phase was being undertaken, completed interviews were turned over to BRC's in-house coding department. The coding department edited, validated and coded the interviews. Upon completion of coding, a series of validity and logic checks were run on the data to insure it was "clean." Following this procedure, the survey data was weighted so that the final study results accurately represented the true geographic distribution of Arizona=s population.

	SAMPLE DIS	TRIBUTION
Geographic Sampling Area	<u>Unweighted</u>	WEIGHTED
Metro Phoenix Metro Tucson Rural North Rural South	37.6% 24.9 18.7 <u>18.8</u> 100.0%	58.9% 17.3 11.9 <u>11.9</u> 100.0%

When analyzing the results of this project phase, it should be kept in mind that all surveys are subject to sampling error. Sampling error, stated simply, is the difference between the results obtained from a sample and those which would be obtained by surveying the entire population under consideration. The size of sampling error varies, to some extent, with the number of interviews completed and with the division of opinion on a particular question.

An estimate of the sampling error range for this project phase is provided in the following table. The sampling error presented in the table has been calculated at the confidence level most frequently used by social scientists, the 95 percent level. The sampling error figures shown in the table are average figures that represent the maximum error for the sample bases shown (i.e., for the survey findings where the division of opinion is approximately 50%/50%). Survey

findings that show a one-sided distribution of opinion, such as 70%/30% or 90%/10%, are usually subject to slightly lower sampling tolerances than those shown in the table.

As may be seen in the table, the overall sampling error for this project phase is approximately +/- 2.5 percent when the sample is studied in total (i.e., all 1,605 cases). However, when subsets of the total sample are studied, the amount of sampling error increases based on the sample size within the subset. For example, the sampling errors for each of the four geographic sub-regions in this study are: metro Phoenix (+/-4.1%), metro Tucson (+/-5.0%), rural north (+/-5.8%), rural south (+/-5.8%).

Sample <u>Size</u>	Approximate Sampling Error At A 95% Confidence Level (Plus/Minus Percentage Of Sampling Tolerance)
1,600	2.5
1,200	2.9
800	3.5
400	5.0
200	7.1

#### ARIZONA COMMERCIAL HIGHWAY USER SURVEY

This phase of the research consists of 143 interviews conducted with a cross-section of commercial Arizona highway users located in metro Phoenix and metro Tucson. Drivers who participated in this project were interviewed via a self-administered questionnaire distributed at their place of work and were provided with a postage-paid envelope to facilitate in returning the questionnaire to BRC. The list of transportation companies that participated in this project was obtained from the Arizona Motor Transport Association and represented a sampling of small, medium and large transportation companies. The following companies participated in this project.

Conway Western Express Coastal Transport J & L Transportation UPS Knight Transportation Swift Transportation Horizon Moving Systems Hurley Transportation Roads West Rodeway Express Atlas Forklift Rentals Empire Transport Hadley Auto Transport Safeway Stores

Interviewing on this project phase was conducted between August and October 1999. The margin of error for this project phase is approximately +/- 8.4 percent at a 95 percent confidence level.

#### **OUT-OF-STATE HIGHWAY USER SURVEY**

This phase of the research consisted of 433 intercept interviews conducted with out-ofstate drivers. These interviews were conducted at the following six rest stop areas located near Arizona's borders. The number of interviews conducted at each rest area was based on its approximate proportional distribution of total traffic at the six sites. All of the interviewing on this study phase was conducted by professional interviewers of BRC in July 1999 between the hours of 6:00 a.m. and 6:00 p.m. The margin of error for this project phase is approximately +/- 5.0 percent at a 95 percent confidence level.

<u>INTERSTATE</u>	APPROXIMATE <u>Rest Area Site</u>	NUMBER OF INTERVIEWS
New Mexico border I-40 I-10	Lupton San Simon	84 58
Mexico border I-19	Nogales	58
California border I-8 I-10 I-40	Yuma Ehrenberg Topock (AZ	68 101
Total	side)	<u>64</u> 433

The Behavior Research Center has presented all of the data germane to the basic research objectives of this project. However, if the Arizona Transportation Research Center requires additional data retrieval or interpretation, we stand ready to provide such input.

## **OVERVIEW**

#### **GENERAL TRAVEL FREQUENCY**

Better than one-third of <u>Arizona residents</u> (36%) indicate they travel outside their immediate area at least once a week while 29 percent do so one to two times a month and 20 percent one to three times per year. Fifteen percent of residents indicate they hardly ever or never travel outside their immediate area. Rural residents of the state reveal much higher travel frequencies than urban residents with 61 percent of rural north residents and 48 percent of rural south residents indicating they travel outside their immediate area at least once a week.



Few <u>out-of-state residents</u> visit Arizona with any frequency with 78 percent indicating they hardly ever visit (39%) or only visit one to three times per year (39%). Among non-commercial visitors, the figure raises to 89 percent (45% hardly ever, 44% 1-3 times per year).



Nearly nine out of ten <u>commercial drivers</u> (88%) travel outside their immediate area at least three times a week with 24 percent doing so daily and 64 percent three to six times per week.

#### **TRIP DESTINATIONS**

Eighty percent of <u>Arizona residents</u> indicate in-state locations are their most frequent travel destinations when they venture outside their immediate areas while 20 percent indicate out-of-state locations (17% other state, 3% Mexico). The top four counties visited overall are Maricopa (17%), Pima (13%), Coconino (11%) and Yavapai (10%), however, as noted below, travel destinations vary sharply depending on ones point of origin.

TRIP ORIGIN	TOP DESTINATIONS	TRIP ORIGIN	TOP DESTINATIONS
Maricopa County	- Out-of-State (30%) - Coconino (19%) - Pinal (13%) - Yavapai (12%) - Pima (8%) - Gila (6%)	Rural North	- Yavapai (25%) - Out-of-State (24%) - Maricopa (20%) - Coconino (16%) - Navajo (11%)
Pima County	- Maricopa (34%) - Pima (24%) - Cochise (9%) - Santa Cruz (8%) - Pinal (7%)	Rural South	- Pima (22%) - Maricopa (17%) - Cochise (11%) - Pinal (10%) - Yuma (9%) - Gila (7%)



Thirty-eight percent of <u>out-of-state visitors</u> are simply passing through the state on their way elsewhere. This figure raises to 58 percent among commercial visitors. The most frequently visited in-state destinations among visitors are within Maricopa (22%), Pima (15%) and Coconino (12%) counties.



Fifty-eight percent of <u>commercial drivers</u> indicate in-state locations as their most frequent travel destinations while 42 percent indicate out-of-state locations. The top four counties visited by commercial drivers are Pima (17%), Mohave, (9%), Coconino (8%), and Navajo (5%) while California is by far and away the most frequently visited out-of-state location (24%).



#### **SPECIFIC HIGHWAY USAGE**

The most frequently traveled highway that <u>Arizona residents</u> utilize to reach their most frequently visited destinations outside their immediate area is I-10 which is utilized on nearly one-third of total trips (31%). As might be expected, use of I-10 is particularly high among urban Arizona residents.

TRIP ORIGIN	TOP ROUTES	<u>Trip Origin</u>	TOP ROUTES
Maricopa County	- I-10 (42%) - I-17 (24%) - SR87 (11%) - US 60 (10%)	Rural North	- SR89 (19%) - I-17 (18%) - I-40 (12%) - SR69 (9%) - SR95(7%)
Pima County	- I-10 (65%) - I-19 (18%) - SR77 (8%)	Rural South	- I-10 (25%) - US60 (19%) - SR95 (13%) - I-8 (7%)



Highways I-10 (40%) and I-40 (28%) are the most heavily traveled highways by <u>non-Arizona residents</u> visiting the state B followed by I-19 (11%) and, I-8 (9%).



Interstate 10 receives the lion's share of usage by <u>commercial drivers</u> (42%) followed by I-17 (13%) and US 60 (10%).



#### TRIP PURPOSE

By far and away the primary reasons that <u>Arizona residents</u> travel outside their immediate area are for recreation or pleasure (49%) or to visit friends or relatives (34%). In comparison, only 17 percent travel for business or job related reasons. Rural residents are far more likely than urban residents to travel for business or job related reasons (rural north 29%, rural south 27%).



The primary reasons <u>out-of-state visitors</u> come to Arizona is to visit friends or relatives (34%) or for recreation purposes (33%). Among non-commercial visitors, these figures rise to 43 percent for visiting friends and relatives and 41 percent for recreation or pleasure.



#### TRAVEL MODE

Ninety-five percent of <u>Arizona residents</u> use a private vehicle when traveling outside their immediate area. This pattern is consistent regardless of where their trip originates.



Seventy-six percent of <u>out-of-state visitors</u> come to Arizona in a private vehicle while 21 percent travel in a commercial vehicle. Among non-commercial visitors, the private vehicle percentage rises to 94 percent.



# SUMMARY OF THE FINDINGS

#### **ARIZONA RESIDENTS - TRAVEL PATTERNS**

GENERAL TRAVEL FREQUENCY (TABLE 1)

Better than one-third of Arizona residents (36%) indicate they travel outside their immediate area at least once a week while 29 percent do so one to two times a month and 20 percent one to three times per year. Fifteen percent of residents indicate they hardly ever or never travel outside their immediate area. Rural residents of the state reveal much higher travel frequencies than urban residents with 61 percent of rural north residents and 48 percent of rural south residents indicating they travel outside their immediate area at least once a week. In comparison, only 32 percent of Maricopa County and 26 percent of Pima County residents travel outside their respective metro areas at least once a week.

# TABLE 1: GENERAL TRAVEL FREQUENCY --ARIZONA RESIDENTS

"How often, if ever, do you drive outside (the metro Phoenix/the metro Tucson/your local community) or area?"

		P	PLACE OF RESIDENCE		
	TOTAL	Maricopa	Pima	Rural North	Rural South
Daily	11%	11%	6%	17%	14%
3 to 6 times per week	10	8	8	18	12
1 to 2 times per week	15	13	12	26	22
1 to 2 times per month	29	29	32	24	25
1 to 3 times per year	20	22	26	7	14
Hardly ever/never	<u>15</u>	17	<u> 16</u>	8	13
-	100%	100%	100%	100%	100%

#### **TRIP DESTINATIONS (TABLES 2-3)**

Eighty percent of Arizona residents indicate in-state locations are their most frequent travel destinations when they venture outside their immediate areas while 20 percent indicate out-of-state locations (17% other state, 3% Mexico). The top four counties visited overall are Maricopa (17%), Pima (13%), Coconino (11%) and Yavapai (10%), however, as noted below, travel destinations vary sharply depending on ones point of origin.

<u>Trip Origin</u> Maricopa County	<u>Top Destinations</u> - Out-of-State (28%) - Coconino (19%) - Pinal (13%) - Yavapai (12%) - Pima (8%) - Gila (6%)
Pima County	- Maricopa (34%) - Pima (24%) - Cochise (9%) - Santa Cruz (8%) - Pinal (7%)
Rural North	- Yavapai (25%) - Out-of-State (24%) - Maricopa (20%) - Coconino (16%) - Navajo (11%)
Rural South	- Pima (22%) - Maricopa (17%) - Cochise (11%) - Pinal (10%) - Yuma (9%) - Gila (7%)

# TABLE 2: TRIP DESTINATION --ARIZONA RESIDENTS

"When you travel outside (the metro Phoenix/the metro Tucson/your local community or) area, where do you most often go?"

"How many times per year do you travel there?"

"And where do you go second most often when you travel outside (the metro Phoenix/the metro Tucson/your local community or) area?"

		TRIP ORIGIN							
TRIP DESTINATION	TOTAL	Maricopa	Pima	Rural North	Rural South				
Maricopa	17%	6%	34%	20%	17%				
Pima	13	8	24	1	22				
Coconino	11	19	6	16	*				
Yavapai	10	12	*	25	*				
Pinal	8	13	7	*	10				
Cochise	5	*	9	0	11				
Gila	5	6	4	*	7				
Navajo	4	2	1	11	2				
Yuma	3	1	*	*	9				
Santa Cruz	2	1	8	0	1				
Mohave	2	3	0	3	*				
Graham	1	0	*	*	5				
Apache	*	*	*	1	0				
La Paz	*	*	*	*	*				
Greenlee	*	0	*	*	*				
Other State	17	28	6	24	8				
Mexico	<u>3</u> 101%	<u>_2</u> 101%	<u>1</u> 100%	_ <u>*</u> 102%	<u>_7</u> 100%				

"How many times per year do you travel there?"

\*Indicates % less than .5

Totals may not equal 100% due to rounding

NOTE: Table percentages are based on locations visited and frequency of visits per year (Q2x2a, Q3x3a) for "most often" and "second most often" visited destinations.

When trip destinations are analyzed by specific areas visited, the following locations receive the highest visitation levels overall: metro Phoenix (14%), metro Tucson (9%), Prescott (8%), California (8%), Flagstaff (6%). Again, the specific areas visited vary sharply depending on one 's point of origin.

<u>TRIP ORIGIN</u> Maricopa County	<u>TOP DESTINATIONS</u> - California (16%) - Flagstaff (14%) - Prescott (10%) - Metro Tucson (8%) - Payson area (4%)
Pima County	- Metro Phoenix (34%) - Rural Pima (21%) - Nogales (7%)
Rural North	- Prescott (20%) - Metro Phoenix (18%) - New Mexico (9%) - Show Low (9%) - Flagstaff (8%) - Nevada (6%)
Rural South	- Metro Tucson (20%) - Metro Phoenix (15%) - Yuma area (9%) - Sierra Vista (7%) - Mexico (7%)

# TABLE 3: TRIP DESTINATION --ARIZONA RESIDENTS: DETAIL

				RIGIN	
	TOTAL	Maricopa	Pima	Rural North	Rural South
MARICOPA	17%	5 6%	34%	20%	17%
Metro Phoenix	14	1	34	18	15
Rural	3	5	*	2	2
PIMA	13	8	24	1	22
Metro Tucson	9	8	3	1	20
Rural	4	*	21	0	2
COCONINO	11	19	6	16	*
Flagstaff	6	14	1	8	*
Sedona	3	2	1	8	0
Other	2	3	4	*	*
YAVAPAI	10	12	*	25	*
Prescott	8	10	*	20	*
Other	2	2	0	5	*
PINAL	8	13	7	*	10
Casa Grande area	3	3	1	0	6
Other	5	10	6	*	4
COCHISE Sierra Vista Bisbee Other	5 2 1 2	* * *	9 1 3 5	0 0 0 0	11 7 * 4
GILA Payson area Other	5 4 1	6 4 2	4 4 *	* *	7 6 1
NAVAJO	4	2	1	11	2
Show Low area	3	2	1	9	2
Other	1	*	0	2	0

(CONTINUED)

# (CONT) TABLE 3: TRIP DESTINATION --ARIZONA RESIDENTS: DETAIL

		TRIP ORIGIN						
TRIP DESTINATION	T <u>otal</u>	Maricopa	Pima	Rural North	Rural South			
Yuma Yuma area	3% 3	5 1% 1	*% *	*% *	9% 9			
Santa Cruz Nogales Other	2 2 *	1 1 0	8 7 1	0 0 0	1 1 0			
MOHAVE Lake Havasu City Other Mohave	2 1 1	3 3 0	0 0 0	3 * 3	* *			
GRAHAM APACHE LA PAZ GREENLEE	1 * *	0 * * 0	* * *	* 1 *	5 0 *			
OTHER STATE California New Mexico Nevada Colorado Other	17 8 3 2 1 3	28 16 1 2 1 8	6 2 1 1 1 1	24 5 9 6 3 1	8 5 2 * 1			
MEXICO	<u>3</u> 101%	<u>2</u> 101%	<u>1</u> 100%	_* 102%	<u>7</u> 100%			

\*Indicates % less than .5

Totals may not equal 100% due to rounding

NOTE: Table percentages are based on locations visited and frequency of visits per year (Q2x2a, Q3x3a) for "most often" and "second most often" visited destinations.

#### SPECIFIC HIGHWAY USAGE (TABLE 4)

The most frequently traveled highway that Arizona residents utilize to reach their most frequently visited destinations outside their immediate area is I-10 which is utilized on nearly one-third of total trips (31%). As might be expected, use of I-10 is particularly high among urban Arizona residents.

<u>TRIP ORIGIN</u> Maricopa County	<u>TOP ROUTES</u> - I-10 (42%) - I-17 (24%) - SR87 (11%) - US 60 (10%)
Pima County	- I-10 (65%) - I-19 (18%) - SR77 (8%)
Rural North	- SR89 (19%) - I-17 (18%) - I-40 (12%) - SR69 (9%) - SR95 (7%)
Rural South	- I-10 (25%) - US60 (19%) - SR95 (13%) - I-8 (7%)

# TABLE 4: SPECIFIC HIGHWAY USAGE -- ARIZONA RESIDENTS

# "Which highway or route do you normally use to reach that location?"

		TRIP ORIGIN						
HIGHWAYS	TOTAL	Maricopa	Pima	Rural North	Rural South			
I-10	31%	42%	65%	2%	25%			
I-17	12	24	1	18	*			
60	10	10	*	3	19			
95	6	3	*	7	13			
87	5	11	*	2	5			
89	5	3	*	19	*			
I-19	4	*	18	0	4			
I-40	3	1	*	12	*			
I-8		1	*	*	7			
77	3 2	0	8	5	1			
69	2	1	0	9	0			
191	2	0	0	4	5			
90	2	0	*	0	5			
93	1	1	*	3	*			
80	1	*	*	0	2			
260	1	*	0	3	1			
70	1	0	0	*	3			
84	1	*	0	0	3 2 2			
92	1	0	0	0	2			
264	1	0	0	3	0			
179	1	*	0	3	0			
86	*	0	3	0	0			
All others	<u>_5</u> 100%	5 100%	<u>_5</u> 100%	<u>_6</u> 100%	<u>6</u> 100%			

\*Indicated % less than .5

NOTE: Table percentages are based on locations visited and frequency of visits per year (Q2x2a, Q3x3a) for "most often" and "second most often" visited destinations.

#### TRIP PURPOSE (TABLE 5)

By far and away the primary reasons that Arizona residents travel outside their immediate area are for recreation or pleasure (49%) or to visit friends or relatives (34%). In comparison, only 17 percent travel for business or job related reasons. Note, however, that rural residents are far more likely than urban residents to travel for business or job related reasons (rural north 29%, rural south 27%).

# TABLE 5: TRIP PURPOSE --ARIZONA RESIDENTS

"When you travel to that location, is it normally for business, recreation, to visit friends or relatives or for some other reason?"

	TRIP ORIGIN					
TOTAL	Maricopa	Pima	Rural North	Rural South		
49% 34 17 4 2 *	58% 31 12 1 * *	47% 37 15 1 2 0 *	32% 40 29 5 5 1 0	37% 36 27 5 5 * 110%		
	49% 34 17 4 2 *	49% 58% 34 31 17 12 4 1 2 * * * * 0	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	TOTAL         Maricopa         Pima         North           49%         58%         47%         32%           34         31         37         40           17         12         15         29           4         1         1         5           2         *         2         5           *         *         0         1           _*         0         _*         0		

Totals exceed 100% due to multiple trip purposes \*Indicates % less than .5

#### TRAVEL MODE (TABLE 6)

Ninety-five percent of Arizona residents use a private vehicle when traveling outside their immediate area. This pattern is consistent regardless of where their trip originates.

# TABLE 6: TRAVEL MODE --ARIZONA RESIDENTS

"And when you travel to that location, what type of vehicle do you typically drive or ride in?"

		TRIP ORIGIN					
TRAVEL MODE	TOTAL	Maricopa	Pima	Rural North	Rural South		
Private vehicle (car, van, light truck)	95%	94%	97%	96%	97%		
Commercial vehicle	3	4	3	2	1		
Motorcycle	1	1	*	1	1		
RV/motor home	*	*	*	1	1		
Bus	*	<u>    1</u>	*	0	0		
	100%	100%	100%	100%	100%		

#### ARIZONA VISITORS TRAVEL PATTERNS

#### GENERAL TRAVEL FREQUENCY (TABLE 7)

Few non-residents visit Arizona with any frequency with 78 percent indicating they hardly ever visit (39%) or only visit one to three times per year (39%). Among non-commercial visitors, the figure raises to 89 percent (45% hardly ever, 44% 1-3 times per year). Also notice in Table 7 that visitors who enter through the Nogales entry point tend to visit with more frequency than visitors entering through the other entry points studied.

# TABLE 7: GENERAL TRAVEL FREQUENCY --ARIZONA VISITORS

			ENTRY POINT						VISITOR TYPE	
	TOTAL	Lupton	San Simon	No- gales	Yuma	Ehren- berg	To- pock	Non- Com- mercial	Com- mercial	
Daily	1%	0%	0%	2%	3%	1%	0%	*%	3%	
3 to 6 times per week	2	2	2	5	3	1	0	1	6	
1 to 2 times per week	7	4	5	12	7	6	13	3	27	
1 to 2 times per month	12	5	8	19	15	13	13	7	29	
1 to 3 times per year	39	27	33	46	44	44	38	44	18	
Hardly ever	<u>39</u>	62	<u>52</u>	<u>16</u>	<u>28</u>	<u>35</u>	<u>38</u>	<u>45</u>	<u>17</u>	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	

"How often do you travel in Arizona?"

#### **TRIP DESTINATIONS (TABLE 8)**

Thirty-eight percent of non-resident Arizona visitors are simply passing through the state on their way elsewhere. This figure raises to 58 percent among commercial visitors. The most frequently visited in-state destinations among visitors are within Maricopa (22%), Coconino (15%) and Pima (12%) counties.

# TABLE 8: TRIP DESTINATION --ARIZONA VISITORS

					VISITO	r Type			
Destination	TOTAL	Lupton	San Simon	No- gales	Yuma	Ehren- Berg	To- pock	Non- Com- mercial	Com- mercial
Maricopa	22%	14%	22%	17%	34%	34%	8%	21%	27%
Coconino	15	37	14	3	6	4	23	18	2
Pima	12	5	19	48	7	4	0	15	4
Mohave	4	4	0	0	4	2	13	4	4
Santa Cruz	2	0	0	12	2	0	0	2	2
Yavapai	2	0	0	0	0	5	3	2	0
Pinal	2	0	2	2	3	3	0	2	1
Cochise	1	0	3	2	0	1	0	1	0
Yuma	1	0	0	2	4	0	0	1	2
Navajo	1	1	0	0	3	0	2	1	0
Apache	*	1	0	0	2	0	0	*	1
La Paz	*	1	0	0	0	1	0	*	1
Graham	*	0	0	0	2	0	0	*	0
Pass through	<u>38</u> 100%	<u>37</u> 100%	<u>40</u> 100%	<u>_14</u> 100%	<u>34</u> 100%	<u>46</u> 100%	<u>51</u> 100%	<u>33</u> 100%	<u>58</u> 100%

"When you travel in Arizona, where do you most often go?"

#### SPECIFIC HIGHWAY USAGE (TABLE 9)

Highways I-10 (40%) and I-40 (28%) are the most heavily traveled highways by non-Arizona residents visiting the state B particularly commercial visitors (I-10 45%, I-40 30%).

# TABLE 9: SPECIFIC HIGHWAY USAGE --ARIZONA VISITORS

"Which highway or route do you normally use to reach that location?"

					Visito	r Type			
<u>Highways</u>	TOTAL	Lupton	San Simon	No- gales	Yuma	Ehren- Berg	To- pock	Non- Com- mercial	Com- mercial
I-10	40%	4%	79%	25%	42%	81%	9%	40%	45%
I-40	28	67	11	1	7	5	82	25	30
I-19	11	2	0	69	2	2	0	12	6
I-8	9	0	0	5	44	0	0	9	10
I-17	5	9	6	0	2	5	3	4	5
64	3	14	2	0	0	2	0	4	0
60	1	2	0	0	1	4	0	2	0
95	1	0	0	0	0	1	4	1	1
All others	2	2	2	0	4	1	2	3	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%

Totals may exceed 100% due to rounding

#### TRIP PURPOSE (TABLE 10)

The primary reasons non-commercial Arizona visitors come to Arizona is to visit friends or relatives (43%) or for recreation or pleasure (41%). Only 11 percent travel to Arizona for business or job related reasons.

#### TABLE 10: TRIP PURPOSE --

#### **ARIZONA VISITORS**

"When you travel to that location, is it normally for business, recreation, to visit friends or relatives or for some other reason?"

		VISITOR TYPE		
<u>Trip Purpose</u>	TOTAL	Non Com- mercial	Com- mercial	
Visiting friends/relatives Recreation/pleasure Business/job-related Moving Personal business Service passenger Shop/eat meal	34% 33 29 2 1 1 *	43% 41 11 2 2 2 *	0% 2 97 1 0 0 100%	

Totals exceed 100% due to rounding \*Indicates % less than .5

TRAVEL MODE (TABLE 11)

Ninety-four percent of non-commercial visitors come to Arizona in a private vehicle.

# TABLE 11: TRAVEL MODE --ARIZONA VISITORS

"And when you travel to that location, what type of vehicle do you typically drive or ride in?"

		VISITO	R TYPE
Travel Mode	TOTAL	Non Com- mercial	Com- mercial
Private vehicle (car, van, light truck)	76%	94%	4%
Commercial vehicle	21	2	96
RV/motor home	2	3	0
Bus	1	1	0
Motorcylce	*	*	0
-	100%	10 <mark>0</mark> %	100%

Totals exceed 100% due to rounding \*Indicates % less than .5

#### ARIZONA COMMERCIAL DRIVERS -- TRAVEL PATTERNS

GENERAL TRAVEL FREQUENCY (TABLE 12)

Nearly nine out of ten commercial drivers (88%) travel outside their immediate area at least three times a week with 24 percent doing so daily and 64 percent three to six times per week.

# TABLE 12: GENERAL TRAVEL FREQUENCY --ARIZONA COMMERCIAL DRIVERS

"How often, if ever, do you drive outside the (metro Phoenix/Tucson) area for your work?"

Daily	24%
3 to 6 times per week	64
1 to 2 times per week	6
1 to 2 times per month	4
1 to 3 times per year	0
Hardly ever/never	2
	100%

#### **TRIP DESTINATIONS (TABLE 13)**

Fifty-eight percent of commercial drivers indicate in-state locations as their most frequent travel destinations while 42 percent indicate out-of-state locations. The top four counties visited by commercial drivers are Pima (17%), Mohave (9%), Coconino (8%), and Navajo (5%) while California is by far and away the most frequently visited location out-of-state.

#### TABLE 13: TRIP DESTINATION --

#### ARIZONA COMMERCIAL DRIVERS

"When you travel outside the metro (Phoenix/Tucson) area for work, where do you most often go?"

"And where do you go second most often when you travel outside the metro (Phoenix/Tucson) area for your work?"

IN-STATE Pima Mohave Coconino Navajo Maricopa Yavapai Cochise Graham	58% 17 9 8 5 4 4 4 3
Gila Yuma La Paz Pinal Santa Cruz Greenlee	1 1 * *
OUT-OF- STATE California New Mexico Nevada Texas Other	42 24 5 5 3 <u>5</u> 100%

SPECIFIC HIGHWAY USAGE (TABLE 14)

Interstate 10 receives the lion's share of usage by commercial drivers (42%) followed by I-17 (13%) and US 60 (10%).

# TABLE 14: SPECIFIC HIGHWAY USAGE --ARIZONA COMMERCIAL DRIVERS

"AWhich highway or route do you normally use to reach that location?"

I-10	42%
I-17	13
60	10
I-40	8
93	8
87	4
70	2
95	2
I-8	2
260	2
89	1
85	1
I-19	1
77	1
69	1
All others	2
	100%

RURAL VS. URBAN HIGHWAY TRAVEL (TABLE 15)

Seventy percent of commercial drivers indicate that 50 percent or more of the miles they drive for work are on rural highways as opposed to urban highways with 57 percent indicating that 75 percent or more of their miles are on rural highways. On average, 78 percent of all miles are driven on rural highways.

# TABLE 15: RURAL HIGHWAY TRAVEL VS. URBAN HIGHWAY TRAVEL -- ARIZONA

#### COMMERCIAL DRIVERS

"What percentage of the miles you drive for your work are on rural highways and roads as opposed to urban highways and streets?"

Under 10	8%
10 to 24	12
25 to 49	10
50 to 74	13
75 or more	57
	100%
Median % on	
RURAL HIGHWAYS	78%

#### **GROSS VEHICLE WEIGHT (TABLE 16)**

Better than eight out of ten commercial drives (82%) indicate they typically utilize an 80,000 pound vehicle in their work.

# TABLE 16: GROSS VEHICLE WEIGHT --ARIZONA COMMERCIAL DRIVERS

"What is the registered gross weight of the vehicle you typically use for your work?"

Under 30,000	8%
30,000 to 79,000	10
80,000	82
	100%

# APPENDIX: Survey Questionnaires

	1 P	101 N hoeni	/IOR RESEARCH CENTER, IN orth First Street x, AZ 85004	HIGHWAY USER SURVEY Urban Resident Version	, <u>JOB ID 99124</u> <u>RESP ID</u>
	<u>(6</u>	502) 2	58-4554	June 1999	VERSION 1
	tr		o, my name is and I rtation issues in Arizona and I'	'm with the Behavior Research Center of A d like to speak with you for a few minutes.	Arizona. We're conducting a study on
	A	. Ar	e you a licensed driver?		
			IF YES: CONTINUE	C A	ASK TO SPEAK WITH LICENSED DRIVER IN HOUSEHOLD AND START AT BEGINNING. IF NOT AVAILABLE, ARRANGE CALLBACK
	1.	To I area	pegin, how often, if ever, do yo a?	u drive outside the metro (Phoenix/Tucson	n) Every day01 Six times a week02 Five times a week03 Four times a week04
					Three times a week05 Two times a week06
					About once a week07 A couple times a month08 About once a month09 A few times a year10 About once a year11
	2.	Whe SPE	en you travel outside the met CIFIC CITY, TOWN OR AREA	tro (Phoenix/Tucson) area, where do you	Hardly ever12 u most often go? (INDICATE
		2a.	How many times per year do	you travel there?	NUMBER: / / / /
		2b.	Which highway or route do y RECALL THE HIGHWAY NU TRIP)	you normally use to reach that location? MBER, ASK THEM WHICH TOWNS THEY	(IF RESPONDENT DOFSN'T
	·	2c.	When you travel to that locatic friends or relatives or for som	on, is it normally for business, recreation, to v ne other reason?	visit Business or job related1 Recreation or pleasure2 Visiting friends or relatives3 Other (SPECIFY)
		2d.	And when you travel to that typically drive or ride in?	location, what type of vehicle do you	Private vehicle (car, van, light truck)1 Motorcycle2 Bicycle3
					Bus4 Commercial vehicle5 Other (SPECIFY)
	3.	And (IND	where do you go second m ICATE SPECIFIC CITY, TOWN	ost often when you travel outside the m N OR AREA)	
		3a.	How many times per year do	you travel there?	NUMBER: /_/_/_/
		3b.	Which highway or route do y RECALL THE HIGHWAY NUN TRIP)	ou normally use to reach that location? ( MBER, ASK THEM WHICH TOWNS THEY	IF RESPONDENT DOESN'T PASS THROUGH ON THEIR
		<u></u> Зс.	When you travel to that locatio friends or relatives or for som	n, is it normally for business, recreation, to v e other reason?	risit Business or job related1 Recreation or pleasure2 Visiting friends or relatives3 Other (SPECIFY)
		3d.	And when you travel to that typically drive or ride in?	location, what type of vehicle do you	Private vehicle (car, van, light truck)1 Motorcycle2 Bicycle3 Bus4 Commercial vehicle5
•					Other (SPECIFY)

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n an an an Arran an Arr Thank you very much, that completes this interview. We very much appreciate your help on this project. Have a nice (day/evening).

NAME:	PHONE #: ( )
ADMINISTRATIVE DATA:	
INTERVIEWER NAME:	#:
VALIDATED BY:	#
CODED BY:	#:
FROM SAMPLE:	COUNTY:
OBSERVED DATA:	GENDER: Male1 Female2

w:\work\job99\99124\Urban Resident.Que \*\* Final \*\* Copyright © 1998. All rights reserved. For information: Behavior Research Center (602) 258-4554.

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	BEHAVIOR RESEARCH CENTER, INC.			JOB ID 99124
Pho	oenix	rth First Street , AZ 85004 8-4554	HIGHWAY USER SURVEY Rural Resident Version June 1999	RESP ID VERSION 2
trar	Hello	o, my name is and I'm tation issues in Arizona and I'd I	with the Behavior Research Center of <i>J</i> like to speak with you for a few minutes.	Arizona. We're conducting a study on
A.	Are	you a licensed driver?		
		IF YES: CONTINUE		ASK TO SPEAK WITH LICENSED DRIVER IN HOUSEHOLD AND START AT BEGINNING. IF NOT AVAILABLE, ARRANGE CALLBACK
· 1.	To be	egin, how often, if ever, do you d	rive outside your local community or area	a? Every day Six times a week Five times a week Four times a week Three times a week Two times a week About once a week A couple times a month About once a month About once a month A few times a year
2	W/ba		mmunity or area, where do you go most (	About once a year Hardly ever
	CITY	, TOWN OR AREA)	minding of area, where do you go most	
	2a.	How many times per year do y	ou travel there?	NUMBER: / / /
	2b.		u normally use to reach that location? IBER, ASK THEM WHICH TOWNS THE	
•	2c.	When you travel to that location friends or relatives or for some	, is it normally for business, recreation, to other reason?	visit Business or job related Recreation or pleasure Visiting friends or relatives Other (SPECIFY)
÷	2d.	And when you travel to that I typically drive or ride in?	ocation, what type of vehicle do you	Private vehicle (car, van, light truck) Motorcycle Bicycle Bus
				Commercial vehicle Other (SPECIFY)
3.	And v SPEC	where do you go second most o CIFIC CITY, TOWN OR AREA)	ften when you travel outside your local c	community or area? (INDICATE
	3a.	How many times per year do y	ou travel there?	NUMBER: /_/_/
:	3b. 		u normally use to reach that location? BER, ASK THEM WHICH TOWNS THE	
:		When you travel to that location friends or relatives or for some	, is it normally for business, recreation, to other reason?	visit Business or job related Recreation or pleasure Visiting friends or relatives Other (SPECIFY)
:	3d.	And when you travel to that h typically drive or ride in?	ocation, what type of vehicle do you	Private vehicle (car, van, light truck) Motorcycle Bicycle Bus
			)	Commercial vehicle Other (SPECIFY)

36

65 or over...6 (DON'T READ) Refused...7

Thank you very much, that completes this interview. We very much appreciate your help on this project. Have a nice (day/evening).

NAME:	PHONE #: <u>( )</u>
ADMINISTRATIVE DATA;	
INTERVIEWER NAME:	#:
VALIDATED BY:	#
CODED BY:	#:
FROM SAMPLE:	COUNTY:
OBSERVED DATA:	GENDER: Male1 Female2

w:work\job99\99124\Rural Resident.Que \*\* Final \*\* Copyright © 1998. All rights reserved. For information: Behavior Research Center (602) 258-4554.

#### BEHAVIOR RESEARCH CENTER, INC. 1101 North First Street Phoenix, AZ 85004 (602) 258-4554

HIGHWAY USER SURVEY Rest Area Version June 1999 JOB ID 99126 (1-5)

RESP ID (6-9)

Hello, my name is \_\_\_\_\_\_ and I'm with the Behavior Research Center. We're conducting a very brief study among travelers for the Arizona Department of Transportation and I'd like to speak with you for just a few moments.

1. To begin, how often do you travel in Arizona?

Every day...01 Six times a week...02 Five times a week...03 Four times a week...04 Three times a week...06 About once a week...07 A couple times a month...08 About once a month...09 A few times a year...10 About once a year...11

Hardly ever...12

2. When you travel in Arizona, where do you most often go? (INDICATE SPECIFIC CITY, TOWN OR AREA. IF JUST PASSING THROUGH SPECIFY FINAL DESTINATION)

3. Which highway or route do you normally use to reach that location? (IF RESPONDENT DOESN'T RECALL THE HIGHWAY NUMBER, ASK THEM WHICH TOWNS THEY PASS THROUGH ON THEIR TRIP)

When you travel to that location, is it normally for business, recreation, to visit friends or relatives or for some other reason?

And when you travel to that location, what type of vehicle do you typically drive or ride in?

of vehicle do you Private vehicle, (car, van, light truck)...1 Motorcycle...2 Bicycle...3

6.

4

5.

And finally, which of the following best describes your age? (READ EACH)

Under 25...1 25 to 34...2 35 to 44...3 45 to 54...4 55 to 64...5 <u>55 or over...6</u> (DON'T READ) Refused...7

Commercial vehicle...5 \_\_\_Other (SPECIFY)...4

Bus...4

Business or job related...1

Recreations or pleasure...2 Visiting friends or relatives...3 Other (SPECIFY)...4

Thank you very much, that completes this interview. We very much appreciate your help on this project. In case we have any additional questions about your trip to Arizona, could I please get your name and home phone number so we could give you a call once you get back home, if needed?

NAME:	PHONE: (	)
ADMINISTRATIVE DATA:		
INTERVIEWER NAME: CODED BY:		#: #:
OBSERVED DATA:	LOCATION:	Lupton1 San Simon2 Nogales3 Yuma4 Ehrenberg5 Topock6
	STATE:	
	GENDER:	Male1 Female2
	VEHICLE TYPE:	Passenger1 Commercial truck2

1. How often, if ever, do you drive outside the metro Phoenix area for your work? (CHECK ONE BOX ONLY)

- Every day.... 01
- Six times a week... 02
- Five times a week... O 03
- Four times a week... O 4
- Three times a week... 05
- Two times a week... 
  06
- About once a week... 07
- A couple times a month... 08
  - About once a month... 09
    - A few times a year... 10
    - About once a year... 11
      - Hardly ever... 12
- 2. When you travel outside the metro Phoenix area for your work, where do you most often go? (INDICATE SPECIFIC CITY, TOWN OR AREA)
  - 2a. Which highway or route do you normally use to reach that location? If you do not recall the highway number, please indicate which towns you pass through on your trip.
- 3. And where do you go second most often when you travel outside the metro Phoenix area for your work? (INDICATE SPECIFIC CITY, TOWN OR AREA)
  - 3a. Which highway or route do you normally use to reach that location? If you do not recall the highway number, please indicate which towns you pass through on your trip.
- 4. What percentage of the miles you drive for your work are on rural highways and roads as opposed to urban highways and streets?

PERCENT: / / / /

5. What is the registered gross weight of the vehicle you typically use for your work?

WEIGHT: / / / / / /

THANK YOU VERY MUCH FOR YOUR HELP!

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1. How often, if ever, do you drive outside the metro Tucson area for your work? (CHECK ONE BOX ONLY)

- Every day... ם 01
- Six times a week... O 02
- Five times a week... 03
- Four times a week... 04
- Three times a week... 05
- Two times a week... 06
- About once a week... 07
- A couple times a month... O 08
  - About once a month... 
    <sup>O9</sup>
    - A few times a year... 10
    - About once a year... 11
      - Hardly ever.... 12
- 2. When you travel outside the metro Tucson area for your work, where do you most often go? (INDICATE SPECIFIC CITY, TOWN OR AREA)
  - 2a. Which highway or route do you normally use to reach that location? If you do not recall the highway number, please indicate which towns you pass through on your trip.
- 3. And where do you go second most often when you travel outside the metro Phoenix area for your work? (INDICATE SPECIFIC CITY, TOWN OR AREA)
  - 3a. Which highway or route do you normally use to reach that location? If you do not recall the highway number, please indicate which towns you pass through on your trip.
- 4. What percentage of the miles you drive for your work are on rural highways and roads as opposed to urban highways and streets?
  5. What is the registered gross weight of the vehicle you typically use for your work?
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